The recent project that I worked on is called construction completion and Settlement. Basically, This system help Viettel in tracking network construction building progress, manage all Viettel’s network constructions about: executing, acceptance test, completion and settlement… The special thing in this project is that it replace normal sign by electronic sign. Almost documents are generated by the system and are signed by electronic sign. And it help Viettel save a lot of cost.

The main project I worked on is called Investment – Warehouse - Asset management. It’s one of the biggest maintenance software project in Viettel Group. The system includes five modules: asset management, investment management, warehouse management, constructions management and quality checking. Basically, this system help Viettel to manage the business processes like import materials, devices into warehouse, export merchandise to sub-companies, export devices, materials to build new network constructions and it also manage the asset about: state, place, history, unit price, the person who is currently in charge of the asset, …

The third project I worked on is Vtracking. It is the Vehicle management, online monitoring application. The system helps users to remotely monitor the vehicles in real time, manage the vehicles with the reporting system. It help Viettel to save cost, time to manage the vehicles.

The next project I worked on is called Contact 24. The customer of this system is MB Securities. Contact 24 is PBX system providing automatically lookup information, trading via phone.

The last project I worked on is IPCC (IP contact center). It is the application which delivers intelligent call routing, network – to – desktop computer telephony integration and multichannel contact management to contact center agents over an IP network. This system is used for customer care center of Viettel.